



COOLEY DICKINSON
HEALTH CARE
MASSACHUSETTS GENERAL HOSPITAL AFFILIATE

Cooley Dickinson Health Care is aware that local undocumented residents may be concerned about seeking emergency or routine medical care because of fear of being reported to the United States Bureau of Immigration and Customs enforcement (ICE). Cooley Dickinson Hospital welcomes and treats all patients without regard to immigration status. It is our job is to improve health, save lives, and create a healthy community regardless of what our patients or colleagues look like, what they believe, who they love, where they come from, and how they got here. Guided by the needs of our patients and the talents of a diverse and inclusive workforce, Cooley is committed to delivering equitable health care in a culturally responsive, compassionate way in order to improve the health and wellbeing of the diverse communities we serve.

We urge anyone in our community who needs medical attention to seek it in a timely way.

Patients without insurance are encouraged contact our Financial Counselor about hospital discounts and financial assistance or our Hampshire HealthConnect program for more information about MassHealth and other state programs available to Massachusetts residents.

The MassHealth Member Booklet, published by EOHHS, provides further information.

What non-U.S. citizens need to know about applying for MassHealth Limited and the Health Safety Net

Non-U.S. citizens who are not eligible for a social security number (SSN) or do not have documentation of their immigration status may still qualify for MassHealth Limited or the Health Safety Net. However, they do have to give us

- proof of their income; and
- proof of identity to be eligible for the Health Safety Net.

Non U.S. citizens do not have to submit their immigration documents with the application if they are applying only for their children, but are not applying for any health coverage for themselves.

If individuals do not have pay stubs or tax records, they can prove what their income is in other ways, like giving us a signed statement from their employer containing the gross (before taxes and deductions) pay and hours worked.

Applications and the information on them will be kept confidential. This means that

- names and addresses will not be sent to immigration enforcement officials; and
- we will not match information with other agencies if individuals do not have social security numbers.