



COOLEY DICKINSON
HEALTH CARE
MASSACHUSETTS GENERAL HOSPITAL AFFILIATE

Caleb Cooley Pay It Forward Award

Everyone has someone that helps them achieve success. We pay our success forward by recognizing others that help us achieve our goals, and it's more than just a courtesy or an acknowledgement of appreciation for the help—it builds a continuity of success that credits the foundations of yours and keeps the ladder in place for those who endeavor to follow in your footsteps.

Caleb Cooley Dickinson, the founder of Cooley Dickinson Hospital, did just that when he bequeathed his entire fortune to be put into a trust that enabled the hospital's founding in Northampton, in 1886. While lawyers bickered and greedy relatives tried to paint him as insane in attempts to discredit his wishes and take his estate, Dickinson clearly expressed in his will that he wanted "to establish and put in operation in the town of Northampton a Hospital for the sick poor." He knew that he owed much of his financial success to investments in the industrial economy that had blossomed in the region after the Civil War, and, more importantly, to the people who had built that economy on their now-tired and aching backs. Thanks to him, this place was built so that those backs could rest and heal.



It is in this spirit that we ask you to "pay it forward" for your colleagues around you; credit the person who programs your software, delivers your meals, keeps your heat on or sterilizes your surgical tools, because you wouldn't be successful without them.

Congratulations to the teams that contribute to the success of others and help us to create a culture of teamwork, safety, and continuous improvement.

How does it work?

The department that receives the award receives a certificate and traveling trophy. That department will keep the traveling trophy for one month and then identify and award the ***Caleb Cooley Pay It Forward Award*** to the department that contributes to their success.

For questions about the **Caleb Cooley Pay It Forward Award** and other recognition programs, please contact Dawn Reesman, Director of Training & Organizational Development, at x2585 or Erin Gorry, Service Excellence & Engagement Coordinator, at x2649.