Updated Visitor Policy

Visitors will not be permitted if the visit poses a significant infection control risk to the patients, visitor or staff. Anyone who is observed not following these rules will be asked to leave the hospital.

For the health and safety of our patients and employees, we are asking our visitors to review the updated visitor policy, which appears below. Thank you!

- Upon entry to the hospital, you will be asked screening questions. You must successfully pass the screening before being allowed to visit.
- Visitors are required to go directly to their loved one’s room; do not walk anywhere else in the hospital or wait in waiting areas or lobbies.
- One visitor is allowed per patient at a time. If you are visiting a patient in the Childbirth Center, the laboring patient and partner are considered one, so one additional person is allowed to visit the Childbirth Center patient couplet.
- Visitors are required to wear a hospital-issued mask at all times while in the hospital; they must clean their hands at a hand hygiene station upon entering the facility.
- Observe social distancing – 6’ apart from others – whenever possible.
- Check in and check out at the Main Entrance.
- Visitor hours are daily from 12 noon to 8 pm for all areas except inpatient Behavioral Health, where visiting hours are Mon. through Fri., 5:15 to 6:45 pm; Sat., Sun., holidays, 2 to 5 pm.
- No visitors under age 18.
- Cooley Dickinson Hospital is limiting visitation for those people who are on COVID-19-related precautions or for those who are suspected of having COVID-19.