



Campaign Update

December 2023

Expanding Your Emergency Department – Strengthening Your Care

The capacity to provide care in the Emergency Department is literally a matter of life and death. While no one plans to get sick or injured, Cooley Dickinson needs to be prepared to care for you and for the people you love when you need us, as soon as you need us. That is why we are investing \$26 million to expand and renovate the Emergency Department. Through this project, Cooley Dickinson is preparing to transform the department into the best community hospital emergency department in New England.

The department was simply not built to accommodate the number of patients



Quick Facts

Current State:

- 15,620 square feet
- 23 rooms with 26 beds
- 17 individual rooms
- 5 beds in shared spaces
- 4 behavioral health beds

When Completed:

- 22,220 square feet
- 32 rooms with 32 beds
- All individual rooms
- 2 new behavioral health beds
- 2 new beds that can be used for behavioral health patients or general patients, depending on the needs that day
- 4 new patient treatment spaces in dedicated low acuity area
- Suite for a CT scanner and x-rays and ultrasound

who rely on Cooley Dickinson for emergency care today. When it first opened in the 1970s, an average of 17,000 patients annually visited our community's Emergency Department. In fiscal year 2023, the department saw more than 39,000 patients. This number is only expected to keep growing.

As patient demand has increased, so has the demand for critical diagnostic equipment and specialized care. Cooley Dickinson Hospital currently has two CT scanners shared by every department. Emergency patients are always given priority for scans, but the CT scanners are located on the other side of the hospital, the only place where they can currently fit. Expanding the Emergency Department is imperative for embedding a third CT scanner within the department that can be solely dedicated to emergency patients.

Older adults are both more likely to need emergency medical services and to have more complex medical

conditions. Currently, 32% of Cooley Dickinson's Emergency Department patients are older adults and Cooley is proud to be accredited as a Level 3 Geriatric Emergency Department. Geriatric-friendly renovations that adhere to higher levels of accreditation are being incorporated wherever possible in order to improve care for older adults.

The renovation will also expand our ability to care for more patients, strengthen coordination of care, and, ultimately, reduce wait times; providing high quality, compassionate care in a bigger, brighter, more private, and better organized space.

Cooley Dickinson's Emergency Department is here for our community 24 hours a day, seven days a week, 365 days a year. It is an indispensable resource that we all rely on. We hope you are excited about the future of local emergency care and are grateful for the generosity of our community, who is helping make this renovation and expansion possible.

Development

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A Commitment to Caring for Our Community



When asked to chair Cooley Dickinson Hospital's Emergency Department campaign, Dr. Ray Conway didn't hesitate for a moment.

"I've watched the Emergency Department grow over the past 40 years," says Dr. Conway. "We've had several renovations and each time we accomplished pieces of our goals. But this time, we can have a complete renovation that will make

Cooley Dickinson the ideal place for emergency medicine."

Dr. Conway has been here for Cooley's Emergency Department since 1980 and served as the Medical Director from 1982 until 2016. He became its founding Chief of Emergency Medicine in 1984, when the Medical

Staff bylaws created the department of Emergency Medicine, and served until 2015. Dr. Conway remained involved as a donor, volunteer, physician, and now Cooley Dickinson's Director of Urgent Care.

Chairing the Campaign Cabinet for the Emergency Department continues his long tradition of support.

"I support many nonprofits, but Cooley Dickinson is the recipient of the majority of my support because it has the greatest impact on our community," explains Dr. Conway. "I began donating to the hospital in 1980 and have given yearly ever since.

"I'm still involved, I'm still excited, and I think our community will be, too, once they learn about the Emergency Department project. We're eager to improve care for them and their families."

Interested in learning about how you can volunteer and help make the campaign a success?

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