



# Campaign Update

August 2024



## Our Community, Our Emergency Department: Made Possible by Our Support

**As a member of the Board of Trustees, I know all too well how important this renovation and expansion of our Emergency Department is to our community.**

The concerns we hear from our community are not about the care delivered – patients applaud and compliment our tireless, dedicated healthcare workers, describing the care they deliver as first class! It is about the facility and the long wait times. That the space is overcrowded and noisy and sometimes there is little or no privacy.

This project will help solve all those problems. After the renovation, we will have access to a state-of-the-art Emergency Department, one that our loved ones and neighbors need and deserve.

Our community needs to know that this is our project; we must support it to make it happen. It will cost millions of dollars, but we need to band together to bring this project to life. I am proud to say that we direct much of our personal

giving to Cooley Dickinson, in support of projects like this. And of all the projects and campaigns that donors have the opportunity to support, the hospital touches everyone.

Personally, I am so excited to think about what the future Emergency Department will mean for healthcare in our Valley and for the people I love. My family has used the Emergency Department quite a bit – my husband, Al, and our children have all sought care here. I've needed to use it, too. In the most unexpected times, I know that we can count on Cooley Dickinson.

Together, we can ensure that our community has access to world-class healthcare delivered by a team of compassionate, trusted care providers. I hope you will join me in supporting this campaign.

### **Sally Griggs**

*Chair, Development Committee  
Member, Board of Trustees*



#### **PHOTOGRAPH HIGHLIGHTS:**

**The expanded footprint and foundation beginning to form; and, the new, taller ambulance bays to enable quicker, easier access to the ED.**

**Interested in learning about how you can volunteer and help make the campaign a success?**

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TRANSFORMING  
EMERGENCY CARE  
CAMPAIGN FOR COOLEY DICKINSON  
HOSPITAL EMERGENCY DEPARTMENT

## Make your gift

**Online:** [cooleydickinson.org/givenow](https://cooleydickinson.org/givenow)

**Phone:** 413-582-2255

**Mail:** PO Box 329, Northampton, MA 01061-0329



## Michael Klare and Andrea Ayvazian: Empathy in Action

In June 2022, Michael Klare was experiencing shoulder pain so excruciating he asked his wife, Andrea Ayvazian, to take him to our Emergency Department (ED). “When we got there, it was packed,” notes Michael, a retired Hampshire College professor, currently a senior visiting fellow at the Arms Control Association, a nuclear disarmament advocacy organization in Washington, D.C.

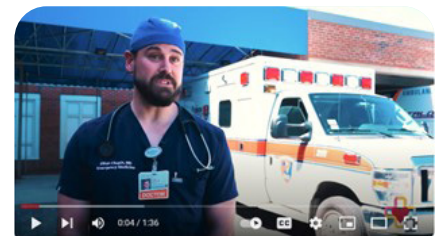
“Everyone treated me very well, but they had to put me in the corridor on a gurney.” From that vantage point, Michael observed: “There was a lot going on. Everyone was working so hard, addressing a lot of different injuries and problems. It was clear that they were working in an inadequate, hard-pressed facility.”

Even as he was suffering, Michael felt tremendous empathy for the staff and their sub-par working conditions. Once he received pain medication, he spoke to the emergency physician in charge and expressed his interest in supporting the campaign to improve the Emergency Department.

“That conversation strengthened my determination to give, because I learned that for a city of our size, Cooley’s ED serves a disproportionately high number of patients, as well as a disproportionately high number of patients with a range of special needs.”

Andrea, who currently serves on the Ministerial Team at Alden Baptist Church in Springfield, is no less passionate about supporting improvements to the ED. “Our family has deep, deep roots with Cooley Dickinson Hospital and with the ED in particular. My father, a retired physician, my mother, Michael, and I have all been through the ED. My parents have been hospitalized here. Our son was born here. My sister, her wife, and I have all had surgery here and all of us have received wonderful care.”

Adds Michael, “We’ve been in Northampton for over 40 years. Our deep roots with the hospital, and my own recent ED experience made us see that giving wasn’t just important for me and our family, but for our entire community.”



Dr. Ethan Chapin and Sally Griggs speak about the ED expansion

Cooley Dickinson ... 463 subscribers

**WATCH A SHORT VIDEO:**  
from Ethan Chapin, MD and  
Sally Griggs, campaign cabinet  
member, about the importance  
of the emergency department  
renovation and campaign.



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